

# **PETER LAWRENCE WRIGHT**

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## **Summary of Experience**

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Mr. Wright is a senior information technology resource with over 30 years experience. He has worked at senior levels on systems implementation and business process engineering. Mr. Wright also has experience managing IT personnel, performing technology assessments, running large systems operations, and business continuity planning. Mr. Wright has managed many multi-million dollar projects. These projects have been run within budget and on time. His understanding of controls and process allows him to prepare and present written documents that are technically sound and unambiguous for both business and technical audiences.

## **Work Experience**

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### **Project #1**

#### **Canadian Nuclear Laboratories (CNL)**

##### **Senior Business Analyst**

**October 2016 to Present**

As part of the Environmental Data Management System for CNL, Mr. Wright is responsible for soliciting and documenting the business requirements for the scientific staff in a robust set of Functional Requirements Documents. Mr. Wright is also responsible for the Requirements Traceability Matrix and the Systems Requirements documents. Mr. Wright also acts as the Senior Technical Architect for the project and has prepared the Systems Design Document and guided the design and deployment of the system.

### **Project #2**

#### **Transport Canada**

##### **Senior Business Analyst**

**September 2016 to October 2016 (2 months)**

Mr. Wright wrote the Business Requirements Document for the Expansion of Mobile Technology to the Inspectorate project. He also prepared the Forms Standards for the project addressing both paper and electronic forms.

### **Project #3**

#### **Canada Border Services Agency (CBSA)**

##### **Senior Technical Analyst**

**February 2014 to July 2016 (31 months)**

### **Project #3a**

The CBSA currently is in the process of modernizing the border and refugee systems for the Government of Canada. Mr. Wright was under contract as part of a team to support and assist in the redeploy the existing enforcement and client management system application from a legacy mainframe implementation to a more modern architecture. Mr. Wright is tasked with determining the end-to-end business workflows and the resulting business requirements for these services and mapping the requirements to a Service-Oriented Architecture. Mr. Wright is responsible for translating these business requirements into detailed technical requirements. Mr. Wright's responsibilities include facilitating the development of the solution, leading JAD sessions, designing and documenting business flow processes in conformance with business requirements for the subject matter under his responsibility as well as leading the review and refinement of these processes.

Environment: Financial Systems; Business Process Modelling Notation; Compensation Systems; Work Flow; Requirements Analysis; Business Requirements; Service-Oriented Architecture (SOA); SDLC; Gap Analysis; JAD; Visio

**Project #3b**

Mr. Wright is also responsible for gathering the business requirements for updates to the National Case Management System used by the CBSA in their enforcement activities. Mr. Wright documents the gather requirements in Functional Specification Documents. In the case of changes to the user interface, Mr. Wright programs the changes and new functionality using Java 1.6. These changes are then tested by the client and deployed into the production environment.

Environment: Financial Systems; Business Process Modelling Notation; Compensation Systems; Work Flow; Requirements Analysis; Business Requirements; Service-Oriented Architecture (SOA); SDLC; Gap Analysis; JAD; Java, Sybase RDBMS; web services; Visio

**Project #4**

**Public Works and Government Services Canada (PWGSC)**

**Senior Technical Analyst**

**March 2012 to February 2014 (24 months)**

**Project #4a**

PWGSC is in the process of modernizing the pension systems for the Government of Canada. Mr. Wright was under contract as part of a team to support and assist in the redeploy the existing pension application onto a VMware-based virtual environment. Mr. Wright is also tasked with determining the end-to-end business workflows and the resulting business requirements and use cases based on business need for the disaster recovery and business continuity planning for the Government of Canada's pension systems. Mr. Wright is responsible for translating these business requirements into detailed vendor technical requirements. In addition to these responsibilities, Mr. Wright prepared the Business Impact Assessment, Continuity of Operations Plan, the Business Continuity Plan and the draft Disaster Recovery Plan for the project.

Environment: Financial Systems; Business Process Modelling Notation; Compensation Systems; Work Flow; Requirements Analysis; Business Requirements; Service-Oriented Architecture (SOA); SDLC; Gap Analysis; JAD; Java, Oracle RDBMS; web services; Visio; VMware

**Project #4b**

He was also responsible for defining and documenting the requirements and process to refresh the project's and production environment's desktop computers with a Windows 7-based platform. Mr. Wright's responsibilities include facilitating the development of the disaster recovery solution, leading JAD sessions, investigating possible harmonization with the Shared Services Canada offerings, designing and documenting business flow processes in conformance with business requirements for the subject matter under his responsibility as well as leading the review and refinement of these processes.

Environment: Office Systems; Business Process Modelling Notation; Work Flow; Requirements Analysis; Business Requirements; SDLC; Gap Analysis; JAD; Visio; VMware

**Project #5**  
**Ministry of Health and Long Term Care (MOHLTC)**  
**Senior Business Analyst**  
**November 2010 to March 2012 (17 months)**

The Ministry of Health and Long Term Care, a branch of the Government of Ontario, is in the process of updating its system used to receive input data from the healthcare community and to deliver reports and other outputs to the community. This system, Electronic Data Transfer (EDT), is being modernized to use the corporate Identity and Access Management system and to provide user services across the public Internet using a web site and web services. Mr. Wright was under contract with as part of a team to determine the end-to-end business process flows, the business requirements and the functional requirements for the revised systems. Mr. Wright's role as business analyst on the project entails his guiding, from a business perspective, the development process from initial business specification through to deployment. Mr. Wright was responsible for documenting the business requirements, the functional use cases, writing a large number of project documents including the Functional Requirements Specification, the Privacy Impact Assessment and the Quality Level Metrics.

Environment: Insurance Claim Systems; Business Process Modelling Notation; Work Flow; Requirements Analysis; Business Requirements; Service-Oriented Architecture (SOA); SDLC; Key Performance Indicator (KPI) models; PIA; Gap Analysis; JAD; Java, Oracle RDBMS; web services; XML; IMS Connect; Visio; Cognos

**Project #6**  
**Public Works and Government Services Canada (PWGSC)**  
**Senior Business Analyst**  
**May 2008 to May 2010 (24 months)**

**Project # 4a**  
PWGSC is in the process of modernizing the pension systems for the Government of Canada. Mr. Wright was under contract as part of a team to determine the end-to-end business workflows and the resulting business requirements based on business need, as well as the impact of Government of Canada privacy and new legal document retention policies for the Imaging Subsystem of the Government of Canada's pension systems. The imaging system also processed forms produced by the Pension Contributor system. Mr. Wright is also responsible for translating these business requirements into detailed vendor technical requirements. In addition to these responsibilities, Mr. Wright specified, scripted and executed User Acceptance Tests (UAT) for the imaging system as well as prepared the Certification Plan, Concept of Operations, Statement of Sensitivity and the Threat-Risk Assessment for the project.

Environment: Financial Systems; Business Process Modelling Notation; Image Acquisition and Processing; Work Flow; Development QA, Acceptance Testing Lead, Requirements Analysis; Business Requirements; Service-Oriented Architecture (SOA); TRA; PIA; SDLC; Gap Analysis; JAD; Key Performance Indicator (KPI) models; Java, Oracle RDBMS; web services; XML; Visio

**Project #6b**  
Mr. Wright was also responsible for providing guidance and input to the Privacy Impact Assessment, defining and documenting the change management, security and release control policies for the imaging group operating in Matane, Quebec. Mr. Wright's responsibilities include facilitating the development of the software solution, leading JAD sessions, investigating possible harmonization with the ITSS initiative,

designing and documenting business flow processes in conformance with business requirements for the subject matter under his responsibility as well as leading the review and refinement of these processes.

Environment: Financial Systems; Business Process Modelling Notation; Image Acquisition and Processing; Work Flow; Development QA, Acceptance Testing Lead, Requirements Analysis; Business Requirements; Service-Oriented Architecture (SOA); TRA; PIA; SDLC; Gap Analysis; JAD; Key Performance Indicator (KPI) models; Java, Oracle RDBMS; web services; XML; Visio

**Project #7**

**Merrill Lynch/Bank of America**

**Senior Business Analyst**

**December 2008 to January 2009 (2 months)**

Merrill Lynch engaged Mr. Wright to guide the Information Risk Management division through the transition to Bank of America ownership. Specifically, Mr. Wright reviewed and revised the company's data protection and monitoring policies and ensured compliance with Bank of America standards and practices. Mr. Wright also undertook and completed a detailed review of the implementation of content monitoring tools in place at Merrill Lynch.

Environment: Data Monitoring Systems; Symantec Vontu; Content Monitoring; Work Flow; Requirements Analysis; Business Requirements; Gap Analysis; Oracle RDBMS; Visio

**Project #8**

**Health Canada**

**Business Analyst**

**January 2008 to May 2008 (5 months)**

Health Canada recently completed their implementation of shard IT services in compliance with new Treasury Board's IT policies under the Shared Services Initiative (ITSS). Mr. Wright is under contract to the Healthy Environments and Consumer Safety Branch to expand the shared services implementation to service the scientific research community. As part of Mr. Wright's responsibilities he interviewed key scientific consumers of IT services to understand and document their business requirements and use cases. He analyzed the information provided by the user community to trace their specific business requirements against the implementation and the impact of Treasury Board Policies on the implementation and evaluate the existing IT procedures and policies. These requirements along with recommendations were presented to senior management for consideration and action. Mr. Wright also created the Business Case document template for use by the business community to present their requirements to senior management for approval.

Environment: Health and Biological Scientific Research; Work Flow; Requirements Analysis; Business Requirements; Service-Oriented Architecture (SOA); Key Performance Indicator (KPI) models; Gap Analysis; Visio

**Project #9**

**Citigroup Incorporated**

**Senior Business Analyst**

**March 2006 to January 2008 (23 months)**

Mr. Wright was under contract to Citigroup in New York City as a senior analyst (equivalent to VP, IS Technology) in the IT Risk Management Office. He was part of a team and led the technical team managing the corporate-wide content monitoring initiative. On this project, Mr. Wright directed the vendor in their

implementation and was the technical lead on the User Acceptance Testing (UAT) of the delivery from the vendor. He was also an advisor for the corporate-wide anti-phishing program. As part of his responsibilities, Mr. Wright determined the end-to-end business workflows, business requirements, created corporate business use cases, business process modeling documentation coordinating the solution development and requirements traces for content monitoring and portable data storage at a corporate level. He also was responsible for risk and threat analyses of data encryption and authentication technologies for enterprise-wide use. Mr. Wright developed and documented security and privacy review processes and procedures to ensure adequate protection of sensitive corporate and customer data. In executing his responsibilities, Mr. Wright interfaced with senior corporate management, senior IT management, business unit technology groups, and corporate business partners. Mr. Wright also managed JAD sessions on behalf of the business as well as managed the relationships with key Information Security vendors and partners.

Environment: Symantec Vontu Content Monitoring; Orchestrria data loss prevention software; RSA anti-phishing services; data protection software; devices and management infrastructure; Entrust Border Email Encryption; MS Project; Feasibility Studies; Business Process Modelling Notation; Business Process Flow; Business Use Cases; Requirements Analysis; Business Requirements; SDLC; Gap Analysis; JAD; Key Performance Indicator (KPI) models; Java; web services; Visio, Development QA, Acceptance Testing Lead; Privacy Protection

**Project #10**  
**Public Works and Government Services Canada (PWGSC)**  
**Senior Security Technical/Business Analyst**  
**May 2001 to March 2006 (59 months)**

Mr. Wright was contracted with Public Works and Government Services Canada (PWGSC) as a senior technical analyst working on the Entrust PKI services for the Government of Canada. He was the infrastructure lead for the Government of Canada's production Public Key Infrastructure and part of a team for that initiative. He was the technical lead for the development, QA, testing and deployment of the service. He also was responsible for executing the User Acceptance Test (UAT) as well as for determining and documenting security requirements for the PKI implementation in response to the facility's Threat/Risk Assessment. He ensured that the facility meets existing government security and privacy policy and as policy changed ensured that the impact of these policy changes were assessed to continuing compliance revising the Threat/Risk Assessment and the Privacy Impact Assessment. In his position he also lead JAD sessions, documented the end-to-end business workflows, prepared project plans, network designs, network security analyses, reviewed Threat/Risk Assessments and Statements of Sensitivity, and also managed the process of designing, approving and implementing the servers for secure systems.

Environment: Development QA, Acceptance Testing Lead, Entrust 6.0; Siemens DirX X.500; MS Project; Solaris 8 & 9; Windows XP; 2000 & 2003; JAD; IBM MVS/COBOL/DB2 Environment; Feasibility Studies; Key Performance Indicator (KPI) models; Java, Oracle RDBMS; web services; Websphere; Visio; TRA; PIA

**Project #11**  
**Treasury Board Secretariat**  
**Business Analyst**  
**December 2001 to February 2002 (3 months)**

Mr. Wright was under contract with the Treasury Board to aid and assist in the preparation of the RFP for the Government Travel Modernization Program. He provided technical advice on business and technical

use cases and requirements, analysis and review of materials in support of issuing the RFP for the multi-billion dollar project covering all government travel.

Environment: Work Flow; Requirements Analysis; Business Requirements; Gap Analysis; Visio

**Project #12**  
**Public Works and Government Services Canada (PWGSC)**  
**FIS Implementation Lead/Business Analyst**  
**January 2000 to May 2001 (17 months)**

Mr. Wright was under contract with Public Works and Government Services Canada (PWGSC) as the lead for the third production deployment of the Canadian government's implementation of new Treasury Board Policy under the Financial Information Strategy (FIS). This project involved assessing the impact of the new policies and the conversion of the existing Regional Pay System, accounts payable and departmental financial system from a cash accounting basis to accrual accounting for 60 government departments. Mr. Wright, as part of a team, was responsible for liaising with senior management in various government departments, managing the technical team within PWGSC, and coordinating efforts and logistics between all development, production and client parties. He was the project manager for Applications Management Systems (AMS) within PWGSC. He documented the end-to-end business workflows, lead JAD sessions, determined and analyzed technical requirements, documented changes, oversaw the User Acceptance Testing (UAT) as well as tracked and assessed the progress of the FIS deployment process, identifying and addressing any problems that arose. He acted as the product manager for the internal Single Sign-On and Electronic Authentication and Authorization (SSO/EAA) software based on Entrust PKI and developed by PWGSC. He was also the project manager for the CFMRS application and drafted the Privacy Impact Assessment.

Environment: Development QA, Acceptance Testing Lead, Novell Netware; MS Project; Entrust 5.0 and ViaSafe 2.20; Work Flow; Business Analysis; Business Process Modelling Notation; Requirements Analysis; Business Requirements; Service-Oriented Architecture (SOA); SDLC; Gap Analysis; JAD; IBM MVS/COBOL/DB2 Environment; Visio; Cognos

**Project #13**  
**Cebra**  
**Technical Manager**  
**June 1999 to July 2000 (14 months)**

Mr. Wright was the Technical Manager and lead analyst for the Ottawa operation of Cebra. He was responsible for the continued operation of the MERX web and database server farm and managed the MERX Technical Support Group. As part of the preparations for the year 2000 risk, Mr. Wright was responsible for analyzing and determining security requirements for the company's Threat/Risk Assessment and accompanying Statement of Sensitivity. He determined requirements and managed the redesigning and implementing the internal and external network, system backups and database archive operations as well as developed and promoted standard operating procedures for the IT department. He executed User Acceptance Tests (UAT) of MERX distributions as well as provided trend analysis for determining current and future Internet bandwidth requirements for the web services.

Environment: Development QA, Acceptance Testing Lead, MS Project; Microsoft IIS; Exchange; NT; Sun Solaris; Netscape Web Server; Oracle; Cisco routers; Cisco firewalls; Cisco switches; ISDN; Burst Ethernet WAN; T1 WAN; Visio

**Project #14**  
**Papier Masson**  
**Technical Analyst**  
**May 1999 to June 1999 (2 months)**

Mr. Wright was under a short-term contract with Papier Masson, a paper manufacturer in Masson Quebec, to oversee the set up of a HP-UX/Windows NT network. As part of his responsibilities, he installed and configured a Netscape Web Server and trained Papier Masson's full-time employees to support the computing environment.

Environment: HP-UX; Windows NT; Netscape Web Server; Oracle

**Project #15**  
**Public Works and Government Services Canada (PWGSC)**  
**FIS Pilot and Implementation Manager/Business Analyst**  
**May 1998 to April 1999 (12 months)**

Mr. Wright was under contract with PWGSC as the lead for the pilot and first production deployment implementing new Treasury Board Policy mandating the Financial Information Strategy (FIS). This project involved assessing the impact of the new policies and the conversion of the existing Regional Pay System, accounts payable and departmental financial system from a cash accounting basis to accrual accounting. He, as part of a team, was responsible for determining and documenting the systems requirements, managing efforts and logistics between all development, production and client parties. As project manager, he tracked and assessed the progress of the deployment process, identifying and addressing any problems that arise and recommended solutions. As part of his efforts, he documented the end-to-end business workflows, the inter-application system interfaces and file naming conventions for the central accounting systems of the Receiver General. He was also the technical prime for client government departments and was the technical liaison for Revenue Canada and the House of Commons.

Environment: Novell Netware and MS Project; Work Flow; Business Analysis; Business Process Modelling Notation; Requirements Analysis; Business Requirements; Service-Oriented Architecture (SOA); SDLC; Gap Analysis; IBM MVS/COBOL/DB2 Environment; Visio; Cognos

**Project #16**  
**AIT Incorporated**  
**Technical Architect/Team Leader**  
**July 1996 to May 1998 (23 months)**

AIT Corporation contracted Mr. Wright as a Technical Architect/Team Leader. He headed the team responsible for the pilot deployment, to six sites of the Canadian Passport Office, of AIT's three-tier Sybase application, OSCAR, and a supporting network. For this \$4 million project, he prepared the final Statement of Work, ensured compliance to and impact of revised Government privacy legislation and Passport Office internal policies, developed the project plan and finalized the hardware configuration for the servers and workstations deployed. He was the prime for JAD, the requirements analysis, requirements tracing, specifications, use cases, configuration, User Acceptance Testing (UAT) and documentation of all hardware and systems software being delivered. As part of a multi-disciplinary team and reporting directly to the Director of Project Management, he documented the end-to-end business workflows, managed the project's technical staff during the preparation and delivery of the pilot, documented problems and recommended solutions, wrote acceptance test plans, operating procedures, and training material. Mr. Wright was the technical liaison with the RCMP when evaluating the project's Threat/Risk Assessment and prepared the

Privacy Impact Assessment for the project. He also prepared and documented the design of the infrastructure used to run the application.

Environment: Development QA, Acceptance Testing Lead, MS Project; OpenVMS; Sybase; Novell Netware 4.x; Windows NT and Frame Relay WAN; Work Flow; Business Process Modelling Notation; Service-Oriented Architecture (SOA); SDLC; Requirements Analysis; Business Requirements; Gap Analysis; JAD; Key Performance Indicator (KPI) models; Visio; TRA; PIA

**Project #17**

**Northern Telecom**

**Unix Analyst**

**April 1996 to July 1996 (4 months)**

Northern Telecom contracted Mr. Wright for a short-term project to research and install load-sharing software for Unix on a cluster of workstations. He also installed and configured server-monitoring software on the Sun NFS servers.

Environment: Sun Solaris; Platform Technologies LSF; AIM Technology SharpShooter

**Project #18**

**King's Health Centre/Kevin Orr Associates**

**April 1996 (1 month)**

As a subcontractor to Kevin Orr Associates, Mr. Wright performed a technical audit of the King's Health Centre's computing facilities and presented a formal report. He was the third-level support resource for the support staff. The environment had requirements for high availability and stability.

Environment: Windows NT

**Project #19**

**The Canadian Red Cross Society**

**Technical Team Leader**

**April 1995 to April 1996 (13 months)**

The Blood Services Directorate of the Society contracted Mr. Wright as the technical authority for a \$2.5 million national rollout of office-automation services consisting of wide-area networking, Novell NetWare 4.1 servers, GroupWise Messaging Servers, and more than 120 PCs. He managed the development of the project's technical and organizational requirements, prepared the Request for Proposal, and the support and staffing plans. Mr. Wright was the technical authority for hardware and software selection. He designed the network, support workflows and the staffing models. As part of the organizational work, Mr. Wright established the requirements for quality assurance, testing, operating procedures and established standardized environments for PCs and file servers.

Environment: Development QA, Acceptance Testing Lead, MS Project; Novell Netware 4.1; GroupWise; PerfectOffice; Frame Relay WAN

**Project #20**

**Digidyne Incorporated**

**Systems Engineer**

**January 1995 - May 1995 (5 months)**



Mr. Wright was the technical contact for Digidyne's Ottawa customers, providing consulting for Sun, HP, PC/Unix integration, and network designs. He was the lead for responding to both private sector and government RFPs as well as providing analysis and traceability of requirements for bids. Besides these responsibilities, he oversaw and supported the activities of the field engineers in Ottawa.

Environment: Sun Solaris; HP/UX

**Project #21**  
**Northern Telecom**  
**Compute and Network Manager**  
**February 1994 to January 1995 (12 months)**

Mr. Wright was responsible for planning and upgrading the Unix environment and network at Northern Telecom's Corkstown plant. He determined the business requirements, specified the system requirements and specifications, prepared the network design and upgraded server hardware and software configurations. He supervised the Unix support team and provided advanced support for the Solaris environment. He also expanded his successful design (see his contract description under SHL) and oversaw its rollout to all the Sun computers in Corkstown (approximately 500 workstations and ten servers). He headed a \$2 million upgrade to the existing compute plant and was the site prime for the redesign of the local-area network. As part of the redesign, he proposed and designed the implementation of FDDI and 10base-T switching hardware to replace the building's aging HP Star-LAN technology. He initiated the process for rolling out Solaris 2.3 and 2.4 to the SunOS 4.1.3 environment and coordinated the User Acceptance Tests (UAT).

Environment: Development QA, Acceptance Testing Lead, Sun Solaris; HP/UX; Netscape Web Server; Novell Netware 3.11 w/ NFS; Apple Mac; 3Com FDDI

**Project #22**  
**Computerland (SHL Systemhouse Ltd.)**  
**Senior Systems Engineer**  
**September 1991 to February 1994**

Mr. Wright was responsible for Novell NetWare, Windows NT, PC desktop, Apple and Unix systems specification, installation and support. Mr. Wright was the technical lead for responding to systems RFPs analyzing and tracing technical requirements in support of bids to government. He also was contracted out by SHL to various clients. His contracts with SHL included placements at Northern Telecom as a Network Architect, Stentor as the Help Desk Supervisor, and The Canadian Space Agency as the System Administrator.

**Project #23**  
**PRIOR Data Sciences Ltd.**  
**Systems Manager**  
**May 1988 to September 1991**

Mr. Wright managed the computer and network facilities for PRIOR Data sciences on a corporate basis. As part of his responsibilities he ensured his facility adhered to internal and military software development standards; he managed all computer systems including payroll, development and HR resources, he articulated and analyzed system requirements; performed security and procedural audits; and executed User Acceptance Tests for hardware and software products.

Environment: Netware 2.15 & 3.11; Windows 3.11; VMS 5.1; SunOS 4.0.3; Apollo Unix

**Project #24**  
**Self Employed**  
**Software Consultant**  
**July 1987 to May 1988**

Mr. Wright set up a Ventura publishing system, and was a technical writer and editor.

**Project #25**  
**Bell-Northern Research**  
**Software Quality Assurance Engineer**  
**September 1986 to July 1987**

Mr. Wright determined and analyzed system requirements for COTS software, wrote internal software development standards, and evaluated commercial software.

**Project #26**  
**Sperry Defence Products Group**  
**Software Quality Analyst**  
**April 1986 to September 1996**

Mr. Wright was responsible for applying quality assurance standards to test materials developed for the Canadian Patrol Frigate Program

**Project #27**  
**Matrox Electronic Systems Limited**  
**Technical Writer**  
**March 1985 to April 1986**

Mr. Wright prepared, wrote and edited manuals for graphics interface devices.

**Project #28**  
**Concordia University**  
**Micro Computer Consultant**  
**November 1984 to March 1985**

Mr. Wright recommended, configured and installed IBM PC-based solutions for faculty and administration staff.

**Education**

1984	Bachelors of Computer Science	Concordia University
1979	Diploma of Collegiate Studies	Dawson College

**Certifications**

1996	Novell Master Certified NetWare Engineer (MCNE)
1992	Novell Enterprise Certified NetWare Engineer (ECNE)
1993	Apple Technical Specialist (ATS)
1992	Compaq Accredited Systems Engineer

## **Professional Training**

SHL: Project Management, Client-Server Architecture and Deployment, Systems (Business) Analysis and Requirements Gathering

Sun: SunOS to Solaris Administration

Hewlett Packard: HP-UX Administration of HP 9000-800 Computers

DEC: VAX/VMS System Manager I & II

Novell: Courses in NetWare, TCP/IP, NFS, Protocol Analysis, etc.

Compaq: Advanced Systems Architecture, Advanced Performance Integration

Apple: Apple Technology, AppleTalk Technologies and Products

3Com: TCP/IP & Bridges, Routers and Gateways

Microsoft: Supporting Microsoft Windows NT

Learning Tree: NetWare 3.x to Windows NT Server Migration